

Service Agreement Terms and Conditions



The utmost of care will be given in watching both your pet(s) and your home. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Higgins and Friends Pet Sitting, except those arising from negligence of the pet sitter. Client agrees to notify Higgins and Friends of any concerns within 24 hours of return.

The pet sitter / Higgins and Friends cannot be held responsible for any mishaps, claims, and/or expenses attributed to the destructive or unpredictable behavior of the client's pet(s) that cause damage to the client's home/property and/or a neighbor's home/property. (i.e., biting, furniture damage, accidental death, etc.) Nor can they be held liable for injury, disappearance, death, or fines of pet(s) with access to the outdoors. The Pet Sitter / Higgins and Friends will be held harmless for complications in administering medications to pet, including accidental injury or death of pet(s).

In the event of early return home, client must notify the pet sitter / Higgins and Friends promptly to avoid being charged for unnecessary visit(s). Higgins and Friends must be notified 48 hours in advance of an early return. Visits scheduled less than 48 hours out will be charged.

Visit(s) made or services performed shall be paid for at the agreed upon rate, with Client taking full responsibility for prompt payment of fees. Payment is due at time of reservation or on the first day of service, unless special arrangements are agreed upon by both parties in writing.

Visits per day: _____ Rate per visit: _____
Other service: _____ Rate: _____

** Client agrees to pay for services within 10 days from the end of service. (initial ____)

A finance charge of 1.5% per month will be added to unpaid balances after 30 days. A handling fee of \$20.00 will be charged on all returned checks. In the event it is necessary to initiate collection proceedings on the account, the Client will be responsible for all attorney's fees and costs of collection.

There will be an additional \$5.00 charge per visit on the following holidays:

New Years Eve Day New Years Day Memorial Day Independence Day Labor Day
Thanksgiving Day Day after Thanksgiving Christmas Eve Day Christmas Day

In the event of personal emergency or illness of pet sitter / Higgins and Friends, Client authorizes pet sitter / Higgins and Friends to arrange for another qualified pet sitter / company to fulfill pet sitting responsibilities. Client will be notified in such a case. All terms and conditions set forth on this contract will apply to replacement Pet Sitter and Client.

In the event of inclement weather, natural disaster, or national emergency, the pet sitter / Higgins and Friends is entrusted to use their best judgment in caring for Clients pet(s) and home. The pet sitter / Higgins and Friends will be held harmless for consequences related to such decisions.

All pets under the care of the pet sitter / Higgins and Friends are to be currently vaccinated, at a minimum for Rabies. Should Pet Sitter or a third party be bitten or otherwise exposed to any disease or ailment received from Client's animal which has not been properly and currently vaccinated, it will be the Client's responsibility to pay all costs and damages incurred by the victim(s).

Higgins and Friends reserves the right to terminate service at any time before or during pet sits, if Higgins and Friends, in its sole discretion, determines that Client's pet poses a danger to the health or safety of Pet Sitter. If concerns prohibit Pet Sitter from caring for pet(s), Client authorizes pet(s) to be placed in a boarding kennel, with all charges from there on to be charged to Client.

Client expressly gives the pet sitter / Higgins and Friends the authority to employ a locksmith on their behalf and to reimburse the pet sitter / Higgins and Friends promptly upon their return for all costs incurred in the event of malfunction of the lock, keys or automatic door opener.

Client must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).

Client agrees that this Terms and Conditions form is valid approval for future services of any purpose provided by Higgins and Friends and/or outlined in this form. The Terms and Conditions form will remain valid and in effect for as long as the undersigned remains a Higgins and Friends client, permitting Higgins and Friends to accept telephone, and email reservations for services and enter client premises without additional signed contracts or written authorization.

Client agrees to reimburse the pet sitter / Higgins and Friends for any additional fees for tending to emergency or veterinary care as well as any expenses incurred for same. Client also agrees to reimburse for additional time accrued at the rate of \$30 per hour in the case of such an emergency. Every effort will be made to contact the Client prior to obtaining emergency care.

Client may agree to have their key(s) kept on file with the pet sitter / Higgins and Friends in a secure, coded location for future services. If Client prefers to have key returned, Client agrees to pay \$10.00 key pick-up for future services.

Client agrees to provide the pet sitter / Higgins and Friends with a phone number where they can be reached while away. Client will also provide a phone number of another person to contact who is authorized to handle any major problems that may occur while away. If Client or the other contact person cannot be reached, Client agrees to accept any decision the pet sitter / Higgins and Friends makes in regards to the pet's care or Client's property.

For the safety and wellbeing of the client's animal(s) and the security of your property, job sharing" is absolutely NOT permitted under the terms of this agreement. Therefore, all parties agree that no other person(s), including family members, shall have access to Owner's animal(s) and/or property during the dates of service other than Higgins and Friends Pet Sitting and/or their representatives. Higgins and Friends will not continue a job started by or hand the job to another party, family member or professional other than the client.

If any friends/neighbors/family members will be entering your home while it is under their care, the pet sitter / Higgins and Friends must be notified in advance. The pet sitter / Higgins and Friends will not enter an occupied home under any circumstances that they have not previously been made aware of, nor will they allow entry to any person they have not been made aware of. The pet sitter / Higgins and Friends will not be held responsible for any damages incurred to your home or pet(s) by said visitors. It is understood that anyone with access to the home will be notified of the pet sitter / Higgins and Friends presence and vice versa. The police will be called on all intruders or suspicious acts without exception.

Higgins and Friends agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against the pet sitter / Higgins and Friends, except those arising from negligence of the pet sitter. Client agrees to notify the pet sitter / Higgins and Friends of any concerns within 24 hours of return.

I have read the above terms and conditions. I know, understand, and appreciate all terms stated above. By signing below, I am accepting this document as a contractual agreement.

Client Printed: _____ Client Signature: _____

Date: _____

Higgins and Friends Representative: _____